



Return/Refund Policy

Important – Please Read Carefully Prior To Purchasing Subscription Services to PropShopTrader OÜ.

PropShopTrader OÜ strives to provide unparalleled funding services to retail traders across global assets. We strongly encourage that all visitors to our site fully engage in all [disclaimers](#), [general terms and conditions](#), and [privacy policies](#).

Due to the nature of our services, ALL SALES ARE FINAL & NO REFUNDS WILL BE ISSUED FOR ANY REASON. It is the sole responsibility of the user/subscriber to be fully aware of these guidelines prior to purchasing our services or products. User understands there are NO REFUNDS. The account will start and billing begins the day the user signs up, continuing every 30 days thereafter until manually cancelled. Since billing is on a 30-day cycle, dates from month to month may differ from 2 days after or up to 3 days before the date of the previous billing cycle. Users MUST manage their subscription. If a user desires to cancel, it MUST be done via the website and before renewal. There are no partial refunds. Account will be good through the end of users 30 days and then renewed, unless canceled.

REFUNDS or Chargebacks

Trader understands there are NO REFUNDS or Chargebacks. The account will be billed and started the day the Trader signs up and activates their Warrior Phase subscription. Since this is a legally binding contract, it will act as proof (Once Signed) that you are not eligible to process refunds, or chargeback claims with either your credit card or payment processor. In the event you attempt to request a refund or chargeback, we will provide such agreement that you indeed were in acknowledgment of this policy and forfeit your rights to such claim. Account(s) will remain active until Trader manually cancels them or fails them based on the account rules and parameters. Trader also understands that any and all technical issues, outages, data, platforms, software, indicators, trading computers, internet providers, or tools used to trade or access trading are outside the responsibility of Company. Accounts cannot be increased, adjusted, reset, or replaced in any way or for any reason. Company is not responsible in any way for technical or data issues of any kind. Each trader is responsible for knowing, understanding and being prepared to handle technical issues and trade closing. Trader Agrees to contact all technology service providers and platforms, vendors, software providers or resources in order to fully handle the responsibilities of their role as a Trader in the Warrior Phase. Traders agree that despite how disrupting a technical issue can be, that they understand and accept the risks and that they understand and accept that such technical issues could result in account failure and a recurrence of having to start over in the Warrior Phase. Trader agrees that in such circumstances, they accept any and all costs associated with starting over as the Company is not responsible for problems outside their control.

Cancellations:

However, you do have full control to cancel your subscription at any time. Just make sure to cancel BEFORE the Next Charge Date or your payment will be processed.

If the user cancels accidentally or intentionally, the user understands it is impossible to reactivate the account for any reason. Users will have to start a new account. User



understands they will not dispute any charges. If there are any disputed charges, they will be referred to collections, with any collection and attorney fees added on to the amount owed.

Payment Policy & Shipping Methods:

As consideration for the products we provide to you, you agree to pay the applicable fees and other costs set forth at the time you purchase from COMPANY. Specials and limited time offers have different fees and costs and may have other terms and conditions. Prior to your purchase of a product, we may change fees and costs, at any time, for any reason, at our sole discretion, without prior notice to you. All fees and costs are due at the time you purchase. You agree to pay all value added, sales, and other taxes. All payments must be made in U.S. dollars.

ALL FEES ARE NON-REFUNDABLE, IN WHOLE OR IN PART

In the event of a charge back by a credit card company, (or similar action by another payment provider allowed by us) or other non-payment by you in connection with your payment of the applicable service or renewal fee, you agree that the product for which such fee has not been paid may be suspended, canceled, or terminated, in COMPANY'S sole discretion, and you remain responsible for the full payment of the fee and any additional amounts owed by you. Any attempt to charge back shall result in all collection fees, chargeback fees, subscription fees, and any legal fees being due to COMPANY by you.

COMPANY accepts American Express, Discover/Novus, MasterCard and Visa.

COMPANY requires the credit, debit, or check card security code for your card for any telephone, on-location or online purchase to protect against the unauthorized use of your credit card by other persons. The security code is an individual three- or four-digit number specific to your card. This number may be printed on the face of your card above the account number (if American Express), or on the back of your card, on the signature panel (if Visa, MasterCard, or Discover).

There are no cancellations for the current month/term and no refunds on subscription products.

Cancellations shall only apply to the following billing cycle after the term the subscriber is currently subscribed to. If you do not renew your subscription and decide to reinstate it, then you may be subject to a rate increase, depending on the current subscription rate.

Technology Costs

Many COMPANY products are accessible through the internet and require that you have a computer and modem or comparable access lines. In addition, text messaging may apply and you will be liable for such cost from your phone provider, if such a feature is added in the future. You acknowledge and agree that, to the extent necessary for you to access products which are made available through the internet, it is your responsibility to provide all equipment, including a computer and modem, necessary for you to establish a connection to the internet; to provide all commercially available standard software necessary to connect with our products; provide for your own connection to the internet; and pay any costs and fees associated with your equipment, software and connections to the internet. In addition, data fees may apply for live market data to make products accessible. You may also have to pay transaction costs and platform fees. You understand you are responsible for such fees and those fees may be in addition to any fees you pay to PropShopTrader OÜ. These fees are not paid to PropShopTrader OÜ; therefore, we are in no way responsible for the fees or the deliverability of these data services or platforms. Certain data feeds or other data providers may have



difficulties delivering data, so you may have to choose an alternative data provider or broker to use the software and may incur an additional cost for you. You acknowledge you understand any such fees, that you are responsible for them, and they may be a requirement for you to use the services. Your inability or desire to purchase or access such services through your preferred method shall not be cause for any refund or amount due to you if such an event is to occur.

Termination

Service shall be made available until such time as COMPANY decides it is no longer or willing to provide such service. Each of us can terminate our relationship with the other by discontinuing business with the other. For example, we may discontinue your access to COMPANY products in the event you are violating the Terms of Use or in the event we are no longer able to provide them under the current terms. However, our rights and remedies under these Terms of Use, including our intellectual property rights, indemnification, and limitation of liability, and any other agreement will continue to apply and survive the termination of the relationship. Upon termination, we may disable your access to some or all COMPANY products or services, including if you have violated these Terms of Use. Upon termination, you will not have access to COMPANY products or services. You may terminate simply by ceasing to use the scanner, tools, or website. However, your termination does not relieve the requirement that you continue to honor the terms of service regarding intellectual property rights.

In the event, you have any questions regarding these guidelines prior to purchasing our products or services we encourage you to [contact us](#) and review our [FAQ's](#) so we can help address any concerns moving forward with your purchase.

If you still need assistance regarding your account or purchase, email our friendly support staff at support@propshoptrader.com and let us know your concerns.